If for any reason in the future you have difficulties logging into the Primal Restoration membership site please read the following:

You might have an extra space at the end of your password. If you do, you won’t be able to login.

I think that if you try **clearing your browser’s cache, closing the browser, re-opening the browser and then carefully typing your user id and password** then it should work. Be extremely careful not to add a space at the end of the user id or password. Also passwords are case sensitive.

If you’re not sure how to clear your browser’s cache, there is a link below that will help you do that step by step.

Sometimes trying to login into another browser works too.

I hope this helps. If you have any questions, email us at [support@primalbody-primalmind.com](mailto:support@primalbody-primalmind.com).

Also please save the information at the bottom of this email. Thank you.

Warmly,

Nora’s Support Team

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**PRIMAL RESTORATION LOGIN SCREEN:**

<http://www.primalbody-primalmind.com/primal-restoration-member-login/>

Enter password exactly from the login details email we sent you (or if you have changed your password, type it in exactly to what you changed it to).

**For login issues:**

Clear your internet browser’s cache

Instructions for each type of browser:

<http://www.refreshyourcache.com/en/home/>

Re-open browser and go to Primal Restoration login screen.

*Carefully* enter user id and password in the login fields. If you paste the password in, be very careful not to include an extra space at the end or you won’t be able to login.

Lost your password? Reset it here:

<http://www.primalbody-primalmind.com/lostpassword/>

**PRIMAL RESTORATION MAIN PAGE:**

This page will display tabs for the member portal, customer center, and member forum. You will find Frequently asked questions (FAQs) our support email. When you first login, this is the first page you'll see.

[http://www.primalbody-primalmind.com/pr-main-page/](http://www.primalbody-primalmind.com/member-portal/" \t "_blank)

**MEMBER PORTAL:**

This page will display all the weekly modules you currently have access to. If you unsubscribe, you will not have access to this page or the videos.

<http://www.primalbody-primalmind.com/member-portal/>

(Instructions & FAQs at the bottom of the page)

**CUSTOMER CENTER:**

(Update payment information - credit card/billing info, change your username/password, check payment history, check subscription and payment plans)

<http://www.primalbody-primalmind.com/customer_center/>

Note: If you are not logged in, go to [http://www.primalbody-primalmind.com](http://www.primalbody-primalmind.com/), hover your cursor over the “Primal Restoration” tab to see login screen. The login page will load. Or login on the top right of the page. You should see the Customer Center under the tab if you are logged in.